

## **Putting Humpty Dumpty Together Again**

## (Restoring Your Team After A Workplace Investigation)

## Fredericton, NB – Thursday May 30, 2019 – UPDATED DATE

**ADR Atlantic Institute** offers this one-day professional development workshop to ADR practitioners, Human Resources Professionals, Managers, Supervisors, and Union Representatives.

## **OVERVIEW OF THE TRAINING**

A Workplace investigation is primarily used as a tool for the imposition of discipline. It is not a tool for getting teams and co-workers unstuck from conflict. If anything, regardless of outcome, the dysfunctional dynamic in the workplace can actually worsen after an investigation.

There is a way forward – a way to get unstuck from the dysfunction of conflict and to move beyond blame. In this workshop attendees will learn how to use the Pro-Social Matrix Communication Process (PMCP) tool. This is a cutting- edge, evidence-based approach to move teams from a reactive stuck state to a proactive unstuck state: where workplace actions are values based and focused on achieving shared purposes.

The Google Aristotle project studied workplace teams and identified 5 key dynamics teams need to succeed. They are:

- 1. Psychological safety: Can we take risks on this team without feeling insecure or embarrassed?
- 2. Dependability: Can we count on each other to do high quality work on time?
- 3. Structure & clarity: Are goals, roles, and execution plans on our team clear?
- 4. Meaning of work: Are we working on something that is personally important for each of us?
- 5. Impact of work: Do we fundamentally believe that the work we're doing matter?

The initial goal of the PCMP process is to create a psychologically safe space for leaders and teams to begin transforming dysfunctional workplace dynamics. Of the 5 Google factors, psychological safety is the most important condition and is the base support on which the 4 other conditions take shape.

COST: \$350 plus HST (ADRAI members); \$350 plus HST (CPHRNB members),	Mr. Pizzo has 30 years' experience
\$400 plus HST (non-members) – registration limited	resolving difficult workplace
	conflicts as a labour and
LOCATION: University of New Brunswick – Wu Centre (Room 204)	employment lawyer. He is a
	certified mediator and coach
DATE: Thursday May 30, 2019	(CPCC). He is also certified in the
Registration – 8:30am	Pro-Social Matrix Communication
Workshop – 9:00am – 4:30pm	Process, a cutting edge, evidence-
	based approach to help people
Register at:	effect sustained behavioural
https://www.adratlantic.ca/ADRAtlantic/ADRAI_Events/ADRAI/Events/Events_List.aspx?hkey=	change, become more effective
78282acb-728c-42ea-907c-43fe822c31aa	and achieve their goals.
CPHRNB may grant CPD hours for this event	
ADRAI will recognize this event for Professional Development purposes	https://pinklarkin.com/lawyers/ron
	<u>ald-e-pizzo/</u>